

BAKERY PATISSERIE



MADE IN
DENMARK

OUR HISTORY AND MISSION

ROOTS IN THE DANISH GRAM GROUP



It all started in 1901...

For more than 100 years Gram has made professional refrigeration equipment without compromise. The history of Gram is an adventure about a local Danish machine factory that was founded in 1901. The machine factory was originally founded by Hans Gram. In 1907 he teamed up with his brother, Aage Gram. Together they started constructing refrigeration equipment for the dairy industry, which quickly became the company's main product. From here, things took off for the family-owned business. The first serial-produced refrigerators were sold in 1937. Since then, Gram has continuously evolved into a highly specialized manufacturer of refrigeration products, catering to the needs of professional users with sensitive temperature storage requirements across industries.

Who is Gram Professional?

Gram Professional is a Danish company with roots in the Gram Group. We produce professional refrigerators and freezers for food storage and processing under the brand **G+**. 'G' symbolizes our roots and heritage in the Danish Gram Group. '+' symbolizes that innovation is a key part of our DNA.

Quality, Functionality, and Innovation

Innovation is at the heart of the G+ brand. We continuously develop to live up to the customers' needs and expectations. Our key words are quality, functionality, and innovation. The key words capture our brand identity and what we stand for.

Quality: We insist on delivering quality, not only in our products, but in everything that we do. To underline this commitment we offer an extensive warranty on our products, we guarantee the supply of spare parts for 10 years, and we are certified ISO:9001, ISO:13485, and ISO:14001.

Functionality: Vital to our products is that they are functional and user-friendly. It is important for us to deeply understand the needs of our customers, so that we can develop and deliver the right products. We aim to support our customers throughout their journey, from selecting the right solution to providing great after sales support, enabling them to focus on success in their own line of business.

Innovation: The needs of the professional food service market are constantly changing. It is critical for us to be on the forefront of technology to offer the right solutions to our customers. We listen to our customers, and we are ready to adapt to fulfill their needs.



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OUR STRENGTHS - YOUR ADVANTAGES!



Environmental awareness

Regional suppliers, environmentally friendly production processes, ergonomic workplaces, and an energy supply based on renewable energy sources make the production at Gram Professional in Denmark one of the most advanced in the industry.



Best in class products

With roots in the Danish Gram Group, which has produced professional refrigeration for more than 100 years, we have many years of experience in manufacturing refrigeration equipment. Innovation is a part of our DNA, and we continuously develop to live up to the needs and expectations of our customers. All G+ products are made in Vojens, Denmark, at the original Gram factory.



Customer satisfaction

Satisfied customers are what we live for. We aim to provide all our customers with extensive knowledge about our product. In this way, we can help ensure that they achieve their desired results.



We support you all the way

We are there when you need it. Our technical support team is always ready to help and handle problems if they should occur. When you buy a G+ product we support you all the way, that is why we offer you up to 5 years warranty, and we guarantee that spare parts are available for minimum 10 years.

SYMBOLS AND TEMPERATURE RANGE



Temperature range: Refrigerator with extended refrigeration (C)
-5°C/+12°C



Temperature range: Freezer (F)
-25°C/-5°C



Temperature range: Retarder prover (GA)
-25°C/+40°C



Temperature range: Shock freezer (SF)
-30°C/+10°C



Warranty in years

GRAM PROFESSIONAL

YOUR RESPONSIBLE PARTNER

Being human, a part of society, and manufacturer in the food service industry we fully accept and acknowledge our responsibility to contribute positively to the society we operate in and support a transition towards a more sustainable future. As a smaller regional company with limited market share, we know that our own direct impact on the world is limited, but every contribution counts, and we are committed to do our part. Our journey towards a more sustainable business has just begun. We still have far to go and much to learn. However, through commitment, focus, and continuous improvements we are dedicated to make a difference.

Here are a few highlights from our journey. So far we have worked with:

- Minimizing CO2 emissions in our storage products, using hydrocarbon refrigerants in them.
- Developing energy efficient products with low operational costs.
- Making products that can last, where spare parts are available - also in the future.
- Pushing environmentally friendly solutions.
- Minimizing the use of resources.
- Re-using and recycling materials.
- Reducing waste and sorting of waste.
- Choosing local suppliers that are actively working with sustainable solutions.
- Keeping transportation and travel to a minimum.
- Actively working with diversity and inclusion.
- Providing good working conditions for our employees where they can grow.
- More is to come!

At our factory, most of our energy comes from renewable energy sources. Over the last few years, we have worked with various optimization projects to lower our energy consumption. Some of the projects have been to encapsulate installations, recycle waste heat, and replace our heating system. As a result, we have lowered our energy consumption with 55% over the last 2 years. Today 82% of our electricity comes from renewable energy, including wind power and solar power. Moreover, 56% of our heat consumption is sustainably produced from a local solar power plant.

A Circular Mindset - Repair, Recycle, and Reuse

We are working towards a more sustainable way of conducting business. At Gram Professional, we care about how we can use our resources in the best possible way. It is important for us to recycle and reuse resources, materials, and equipment. We aspire to make high-quality products that can last. We stand by the quality of our products, and we thus offer an extensive warranty as well as we guarantee a supply of spare parts for minimum 10 years. In this way, we do not waste resources, but instead we utilize the products to their full potential.

Furthermore, we are continuously rethinking and redesigning our production process. We focus on thinking in a better and more environmentally friendly design, which makes it easier to repair and recycle old products. We make resilient and reliable products that last and where spare parts can easily be replaced to prolong the lifetime of the products.

Success Beyond the Bottom Line

Social responsibility is at the center of our business. We recognize that we have a responsibility to conduct business in a sustainable way that takes both people and environment into account. We believe that the best way we can contribute to the green agenda is to make products that are durable, highly recyclable, and optimized to use as little energy as possible. By creating energy-efficient products that can last for many years and easily be repaired, we make it easier for our customers to reduce their energy consumption and minimize the waste of resources. Customers can choose our products with a piece of mind, knowing that they were produced at a local Danish factory with a focus on minimizing the impact of the environment and with energy from renewable energy sources. For us success is measured beyond the bottom line. Sustainability, after all, is not a destination, it is a journey towards a better future.

THE CUSTOMER IN FOCUS

At Gram Professional the customer is always at the center. We have the customer in mind in everything that we do – from product development to after sales. It is important for us to provide a good service, so that our customers are satisfied. We aim to provide all customers with extensive knowledge about our products and services. Thereby, we help to ensure that they get the most out of their products.

TECHNICAL SUPPORT & CUSTOMER SERVICE

We support our customers all the way. Our technical support team is always ready to help. Within 24 hours we will answer your questions, or make sure that one of our service partners receive your request and can help you at the location. In our team we speak Danish, English, Dutch, and German.

EXTENSIVE WARRANTY

Our products are continuously tested and optimized for performance and durability. We stand by the quality of our products. Therefore, they are covered by an extensive warranty period of up to 5 years.

SPARE PARTS

We offer 10 years subsequent delivery of spare parts. As a part of our circular mindset, we focus on an environmentally friendly product design, which makes it easier to repair and recycle our products. We have day-to-day delivery on all critical spare parts. We can thus respond quickly if repair is required, and spare parts are needed.

FLEXIBILITY

Innovation is a part of our DNA, and we are continuously developing to live up to the needs and expectations of our customers. We are passionate about development, and we are not afraid of changes. Our concept is flexible and unique because we can make customized solutions that suit our customers' wishes.

MADE IN DENMARK

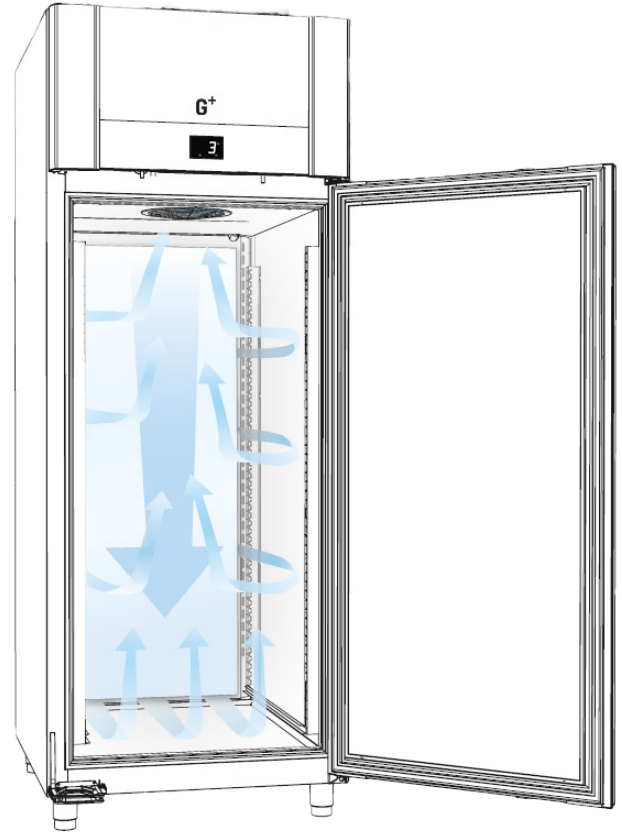
Gram Professional is a Danish company. Our products are developed and produced in Vojens, Denmark. One of the reasons that we can be flexible and adapt our products to the customers' needs is that all business processes are conducted under the same roof. We are proud to be "made in Denmark".

PRODUCT INFORMATION

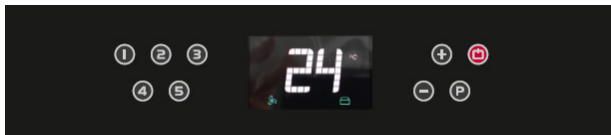
INNOVATION AND DETAILS

UNIQUE AIR DISTRIBUTION SYSTEM

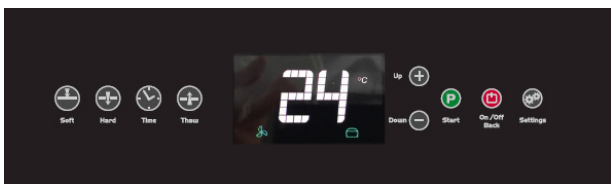
All G+ products are equipped with a powerful, ventilated cooling system, which ensures a good temperature stability. The unique air distribution system provides even and correct temperatures throughout the entire cabinet. Thanks to the even temperature distribution we can preserve the quality of your food.



Control panel storage cabinets



Control panel shock freezers



Control panel retarder provers



- Large display
- User friendly
- Optical alarm
- Door lock
- Panel lock to prevent unauthorized access
- Shows cleaning interval and safety functions
- Retarder provers with intuitive touch display

ELECTRONIC CONTROLS

The control system is the center of the refrigerator and freezer cabinets. It controls the cooling process, signals potential deviations from the original settings, and inform the user about the cabinet's operational state. Our electronic controls are reliable, easy to operate and ergonomic.

Moreover, the controls are equipped with safety functions for optimal product protection. The safety system ensures high operational reliability.



G⁺

STORAGE CABINETS

Professional refrigeration equipment must be designed to meet the daily requirements.

The robust and high quality makes G+ storage cabinets to the perfect refrigeration appliance with versatile applications.



Low operational costs, high temperature stability, and easy cleaning make the BAKER-series to the ideal partner for professional users.

BAKERY REFRIGERATOR BAKERY FREEZER BAKER C500 / F500



- EN-tray size 40x60 cm
- Powerful cooling system
- Low sound level
- Automatic defrosting
- Integrated, ergonomic door handle
- Natural refrigerant
- Innovative air distribution system ensures even temperature distribution in the entire cabinet
- Energy efficient operation
- 5 years warranty





Cabinet type	REFRIGERATOR 	FREEZER 
Model name	BAKER C500 G S	BAKER F500 G S
Material exterior	Stainless steel	Stainless steel
Item number	945010120	945020220
Door type	Isolated door	Isolated door
Possible number of trays - at 50 mm distance - at 75 mm distance - at 100 mm distance	26 (40x60 cm) 16 (40x60 cm) 13 (40x60 cm)	26 (40x60 cm) 16 (40x60 cm) 13 (40x60 cm)
Temperature range	-5°C/+12°C	-25°C/-5°C
Volume (gross / net)	465 L / 314 L	465 L / 314 L
Dimensions (WxDxH)	600x855x2125 mm	600x855x2125 mm
Refrigerant / charge	R290 / 85 g	R290 / 145 g
Connection	230 V, 50 Hz / 1,7 A	230 V, 50 Hz / 2,52 A
Connection load	314 W	418 W
Energy efficiency class / EEI	B / 32,2	C / 44,9
Annual energy consumption	359 kWh	1355 kWh
Sound level	48,9 dB(A)	48,9 dB(A)
Climate class	5 (40°C/40% RH)	5 (40°C/40% RH)
GWP / Co2 equivalent	3 / 0,000255 t	3 / 0,000435 t
Warranty	5 years	5 years

BAKERY REFRIGERATOR BAKERY FREEZER BAKER C650 / F650



- EN-tray size 60x40 cm
- Powerful cooling system
- Low sound level
- Automatic defrosting
- Integrated, ergonomic door handle
- Natural refrigerant
- Innovative air distribution system ensures even temperature distribution in the entire cabinet
- Energy efficient operation
- 5 years warranty





Cabinet type	REFRIGERATOR 	FREEZER 
Model name	BAKER C650 G S	BAKER F650 G S
Material exterior	Stainless steel	Stainless steel
Item number	946510120	946520220
Door type	Isolated door	Isolated door
Possible number of trays - at 50 mm distance - at 75 mm distance - at 100 mm distance	25 (60x40 cm) 17 (60x40 cm) 13 (60x40 cm)	25 (60x40 cm) 17 (60x40 cm) 13 (60x40 cm)
Temperature range	-5°C/+12°C	-25°C/-5°C
Volume (gross / net)	603 L / 417 L	603 L / 417 L
Dimensions (WxDxH)	820x775x2000 mm	820x775x2000 mm
Refrigerant / charge	R290 / 113 g	R290 / 100 g
Connection	230 V, 50 Hz / 1,36 A	230 V, 50 Hz / 2,44 A
Connection load	234 W	398 W
Energy efficiency class / EEI	B / 27,5	C / 48,9
Annual energy consumption	372 kWh	1725 kWh
Sound level	48,9 dB(A)	51 dB(A)
Climate class	5 (40°C/40% RH)	5 (40°C/40% RH)
GWP / Co2 equivalent	3 / 0,000339 t	3 / 0,000300 t
Warranty	5 years	5 years

BAKERY REFRIGERATOR BAKERY FREEZER BAKER C900 / F900



- EN-tray size 60x40 cm and 60x80 cm
- Powerful cooling system
- Low sound level
- Automatic defrosting
- Integrated, ergonomic door handle
- Natural refrigerant
- Innovative air distribution system ensures even temperature distribution in the entire cabinet
- Energy efficient operation
- 5 years warranty





Cabinet type	REFRIGERATOR 	FREEZER 
Model name	BAKER C900 G S	BAKER F900 G S
Material exterior	Stainless steel	Stainless steel
Item number	949010120	949020220
Door type	Isolated door	Isolated door
Possible number of trays - at 50 mm distance - at 75 mm distance - at 100 mm distance	26 (60x80 cm) / 52 (60x40 cm) 16 (60x80 cm) / 32 (60x40 cm) 13 (60x80 cm) / 26 (60x40 cm)	26 (60x80 cm) / 52 (60x40 cm) 16 (60x80 cm) / 32 (60x40 cm) 13 (60x80 cm) / 26 (60x40 cm)
Temperature range	-5°C/+12°C	-25°C/-5°C
Volume (gross / net)	949 L / 660 L	949 L / 660 L
Dimensions (WxDxH)	820x1065x2205 mm	820x1065x2205 mm
Refrigerant / charge	R290 / 145 g	R290 / 149 g
Connection	230 V, 50 Hz / 2,38 A	230 V, 50 Hz / 4,57 A
Connection load	408 W	882 W
Energy efficiency class / EEI	C / 39,6	D / 61,2
Annual energy consumption	661 kWh	2849 kWh
Sound level	48,9 dB(A)	48,9 dB(A)
Climate class	5 (40°C/40% RH)	5 (40°C/40% RH)
GWP / Co2 equivalent	3 / 0,000435 t	3 / 0,000447 t
Warranty	5 years	5 years

ROLL-IN REFRIGERATOR ROLL-IN FREEZER BAKER C1200 / F1200



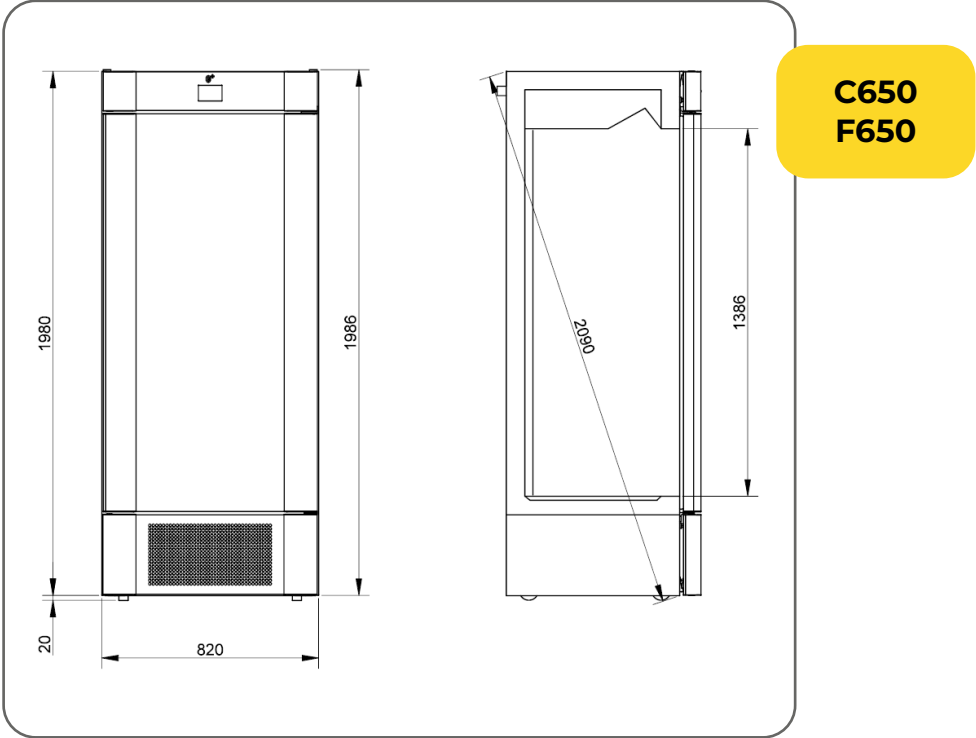
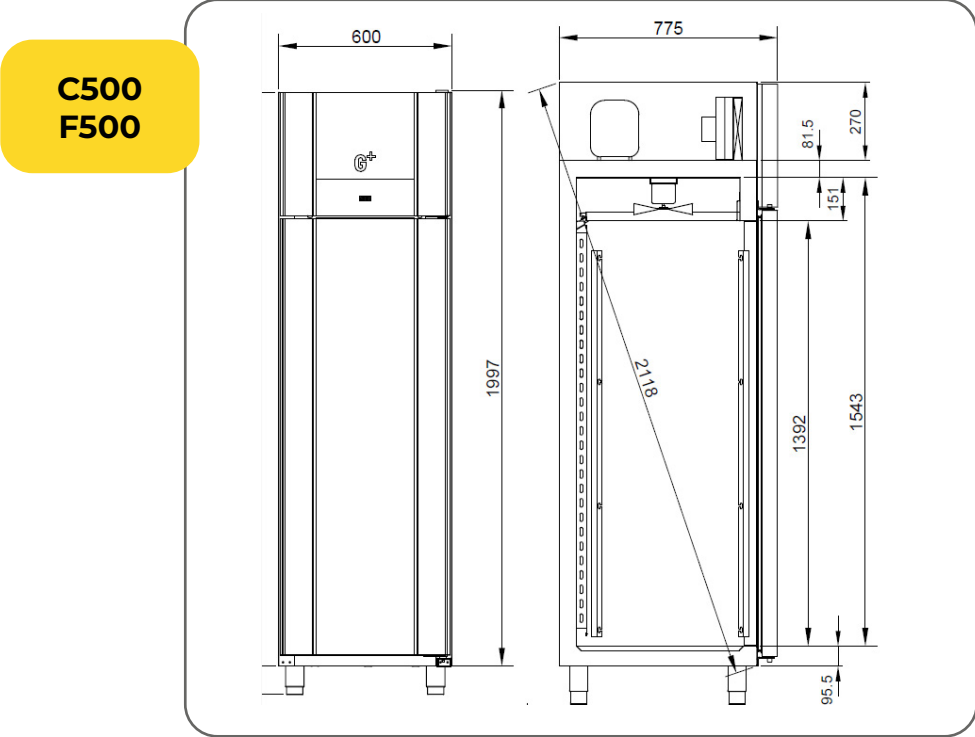
- Roll-in cabinet for tray rack trolleys
- Powerful cooling system
- Low sound level
- Automatic defrosting
- Door lock
- Natural refrigerant
- Innovative air distribution system ensures even temperature distribution in the entire cabinet
- Energy efficient operation
- 5 years warranty



Cabinet type	REFRIGERATOR 	FREEZER 
Model name	BAKER C1200 G S	BAKER F1200 G S
Material exterior	Stainless steel	Stainless steel
Item number	941210120	941220220
Door type	Isolated door	Isolated door
Possible tray rack trolleys	1 piece for EN-tray size 60x80 cm 2 pieces for EN-tray size 60x40 cm	1 piece for EN-tray size 60x80 cm 2 pieces for EN-tray size 60x40 cm
Temperature range	-5°C/+12°C	-25°C/-5°C
Volume (gross / net)	1422 L / 1273 L	1422 L / 1273 L
Dimensions (WxDxH)	880x1088x2362 mm	880x1088x2362 mm
Refrigerant / charge	R290 / 102 g	R290 / 105 g
Connection	230 V, 50 Hz / 3,06 A	230 V, 50 Hz / 3,97 A
Connection load	529 W	658 W
Climate class	5 (40°C/40% RH)	4 (30°C/55% RH)
GWP / Co2 equivalent	3 / 0,000306 t	3 / 0,000315 t
Warranty	5 years	5 years

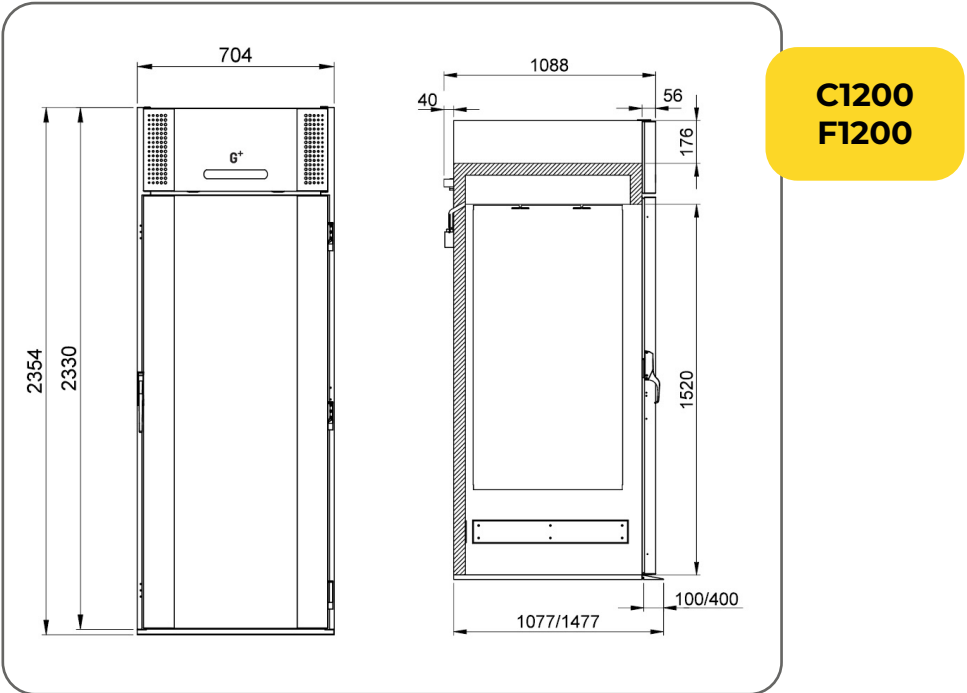
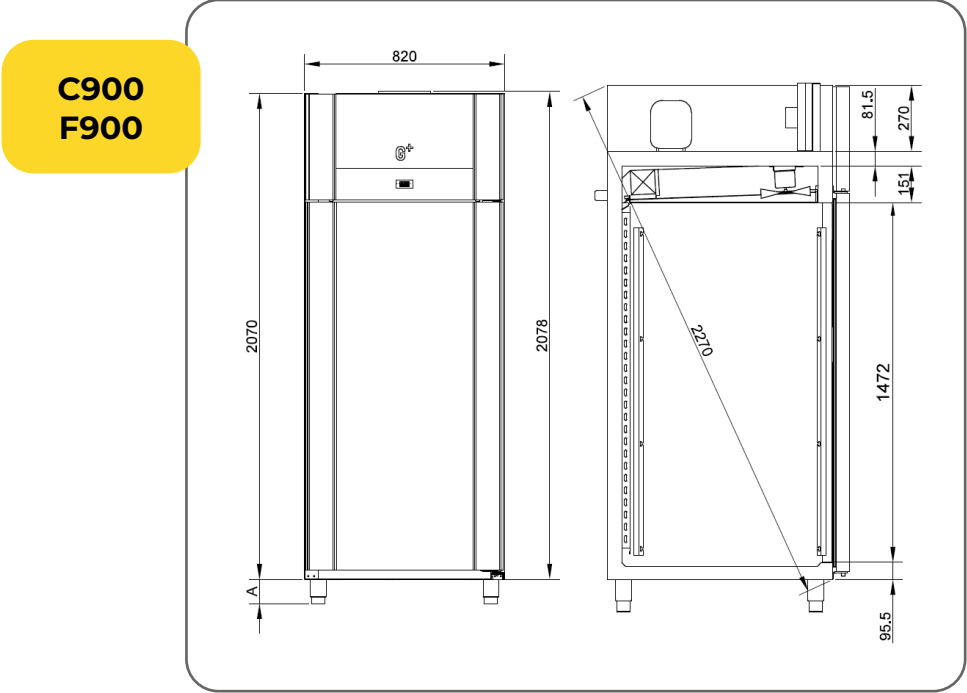
DIMENSIONS

STORAGE CABINETS: 500/650



DIMENSIONS

STORAGE CABINETS: 900/1200







G⁺

RETARDER PROVER CABINETS

Professional refrigeration appliances must be built to meet the daily needs of the kitchen. The products in our retarder prover-series represent the top of our product program in terms of quality, innovation, energy efficiency, and ergonomics.

Innovative detail solutions, low operational costs, high temperature stability, and easy cleaning make this series to the professional user's optimal partner.

A wide range of variation options ensures that there is a solution for every application.




RETARDER PROVER BAKER GA500

- EN-tray size 40x60 cm
- Powerful cooling system
- Low sound level
- Automatic defrosting
- Integrated, ergonomic door handle
- Natural refrigerant
- Innovative air distribution system ensures even temperature distribution in the entire cabinet
- Touch display
- Energy efficient operation
- 5 years warranty

PAY ATTENTION TO THE INSTALLATION INSTRUCTIONS FOR GA-PRODUCTS. Ask for our "checklist" for the installation of BAKER GA500 and GA900 retarder prover cabinets.



Cabinet type	RETARDER PROVER 	
Model name	BAKER GA500 G S	
Material exterior	Stainless steel	
Item number	945100420	
Door type	Isolated door	
Possible number of trays - at 50 mm distance - at 75 mm distance - at 100 mm distance	26 (40x60 cm) 16 (40x60 cm) 13 (40x60 cm)	
Temperature range	-25°C/+40°C	
Volume (gross / net)	465 L / 407 L	
Dimensions (WxDxH)	600x855x2235 mm	
Refrigerant / charge	R290 / 133 g	
Connection	230 V, 50 Hz / 5,44 A	
Connection load	1253 W	
Relative air humidity	45-99%	
Climate class	5 (40°C/40% RH)	
GWP / Co2 equivalent	3 / 0,000399 t	
Warranty	5 years	
Other	At the location is required (3/4") / water drain (DN 32). Water conductivity of 200-800 Mikrosiemens/cm is required.	




RETARDER PROVER BAKER GA900

- EN-tray size 60x40 cm and 60x80 cm
- Powerful cooling system
- Low sound level
- Automatic defrosting
- Integrated, ergonomic door handle
- Natural refrigerant
- Innovative air distribution system ensures even temperature distribution in the entire cabinet
- Touch display
- Energy efficient operation
- 5 years warranty

PAY ATTENTION TO THE INSTALLATION INSTRUCTIONS FOR GA-PRODUCTS. Ask for our "checklist" for the installation of BAKER GA500 and GA900 retarder prover cabinets.

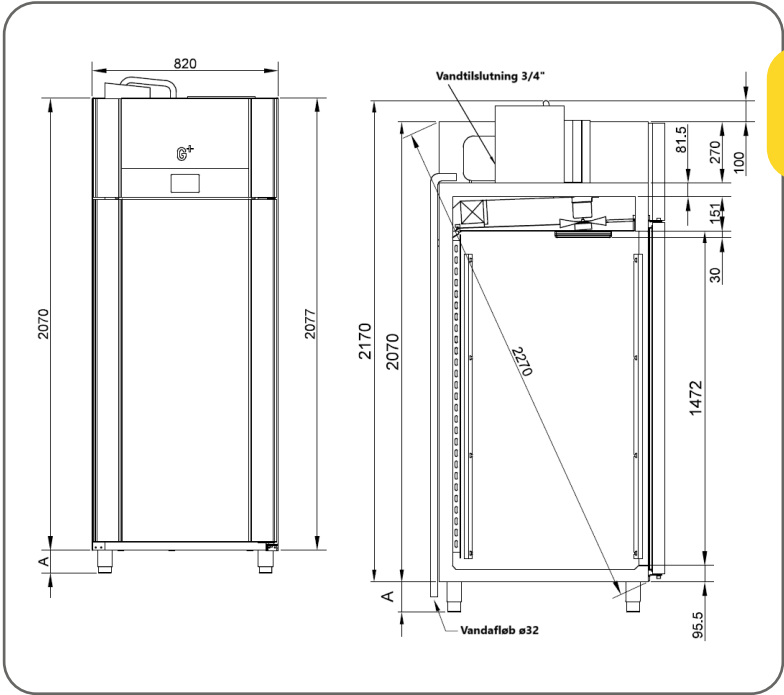
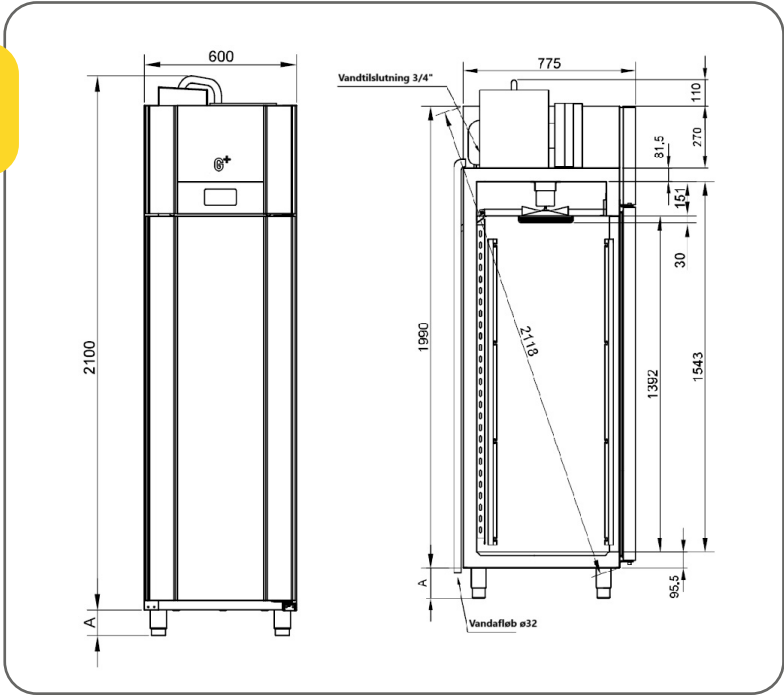


Cabinet type	RETARDER PROVER	
Model name	BAKER GA900 G S	
Material exterior	Stainless steel	
Item number	949100420	
Door type	Isolated door	
Possible number of trays - at 50 mm distance - at 75 mm distance - at 100 mm distance	26 (60x80 cm) / 52 (60x40 cm) 16 (60x80 cm) / 32 (60x40 cm) 13 (60x80 cm) / 26 (60x40 cm)	
Temperature range	-25°C/+40°C	
Volume (gross / net)	949 L / 833 L	
Dimensions (WxDxH)	820x1065x2305 mm	
Refrigerant / charge	R290 / 149 g	
Connection	230 V, 50 Hz / 7,78 A	
Connection load	1778 W	
Relative air humidity	45-99%	
Climate class	5 (40°C/40% RH)	
GWP / Co2 equivalent	3 / 0,000447 t	
Warranty	5 years	
Other	At the location is required (3/4") / water drain (DN 32). Water conductivity of 200-800 Mikrosiemens/cm is required.	

DIMENSIONS

RETARDER PROVERS

GA500



GA900



G⁺ SHOCK FREEZERS

Shock freezers from G+ are made for demanding professional use. Our shock freezers are durable and made in high quality material with versatile applications.

Low operational costs, quick freezing, and easy cleaning make the shock freezer to the perfect partner for the professional user.

The shock freezers are equipped with a powerful cooling system, which ensures a good temperature stability and an even air distribution throughout the entire cabinet. The cooling system ensures quick freezing, reducing the risk of drying out the products to a minimum.


SHOCK FREEZERS

SHOCK FREEZER BAKER SF500



- EN-tray size 40x60 cm
- Powerful cooling system
- Low sound level
- Automatic defrosting
- Integrated, ergonomic door handle
- Natural refrigerant
- Innovative air distribution system ensures even temperature distribution in the entire cabinet
- Energy efficient operation
- 5 years warranty



Cabinet type	SHOCK FREEZER 	
Model name	BAKER SF500 G S	
Material exterior	Stainless steel	
Item number	945090520	
Door type	Isolated door	
Possible number of trays - at 50 mm distance - at 75 mm distance - at 100 mm distance	26 (40x60 cm) 16 (40x60 cm) 13 (40x60 cm)	
Temperature range	-30°C/+10°C	
Volume (gross / net)	465 L / 314 L	
Dimensions (WxDxH)	600x855x2125 mm	
Refrigerant / charge	R290 / 145 g	
Connection	230 V, 50 Hz / 4,73 A	
Connection load	769 W	
Climate class	5 (40°C/40% RH)	
GWP / Co2 equivalent	3 / 0,000435 t	
Warranty	5 years	


SHOCK FREEZERS

SHOCK FREEZER BAKER SF900



- EN-tray size 60x40 cm and 60x80 cm
- Powerful cooling system
- Low sound level
- Automatic defrosting
- Integrated, ergonomic door handle
- Natural refrigerant
- Innovative air distribution system ensures even temperature distribution in the entire cabinet
- Energy efficient operation
- 5 years warranty




Cabinet type	SHOCK FREEZER 	
Model name	BAKER SF900 G S	
Material exterior	Stainless steel	
Item number	949090520	
Door type	Isolated door	
Possible number of trays - at 50 mm distance - at 75 mm distance - at 100 mm distance	26 (60x80 cm) / 52 (60x40 cm) 16 (60x80 cm) / 32 (60x40 cm) 13 (60x80 cm) / 26 (60x40 cm)	
Temperature range	-30°C/+10°C	
Volume (gross / net)	949 L / 833 L	
Dimensions (WxDxH)	820x1065x2240 mm	
Refrigerant / charge	R290 / 149 g	
Connection	230 V, 50 Hz / 9,09 A	
Connection load	1526 W	
Climate class	5 (40°C/40% RH)	
GWP / Co2 equivalent	3 / 0,001482 t	
Warranty	5 years	



ROLL-IN SHOCK FREEZER BAKER SF1200

- Roll-in cabinet for tray rack trolleys
- Powerful cooling system
- Low sound level
- Automatic defrosting
- Integrated, ergonomic door handle
- Natural refrigerant
- Innovative air distribution system ensures even temperature distribution in the entire cabinet
- Energy efficient operation
- Water drain is required at the location
- 5 years warranty

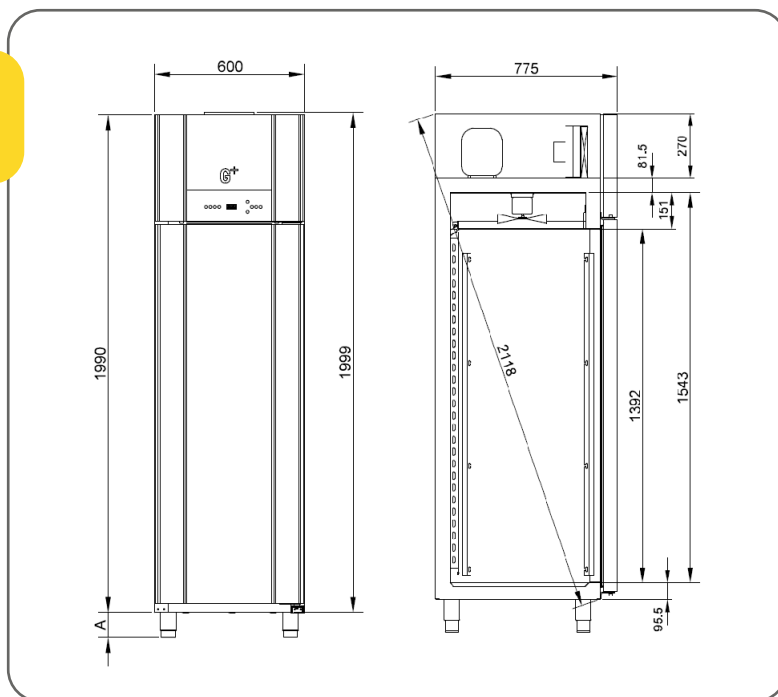


Cabinet type	SHOCK FREEZER	
Model name	BAKER SF1200 G S R	
Material exterior	Stainless steel	
Item number	941290520	
Door type	Isolated door	
Possible tray rack trolleys	1 piece for EN-tray size 60x80 cm 2 pieces for EN-tray size 60x40 cm	
Temperature range	-30°C/+10°C	
Volume (gross / net)	1422 L / 1273 L	
Dimensions (WxDxH)	695x895x1850 mm	
Refrigerant / charge	R290 / 235 g og 225 g	
Connection	230 V, 50 Hz / 11,19 A	
Connection load	1881 W	
Climate class	4 (30°C/55% RH)	
GWP / Co2 equivalent	3 / 0,001380 t	
Warranty	5 years	

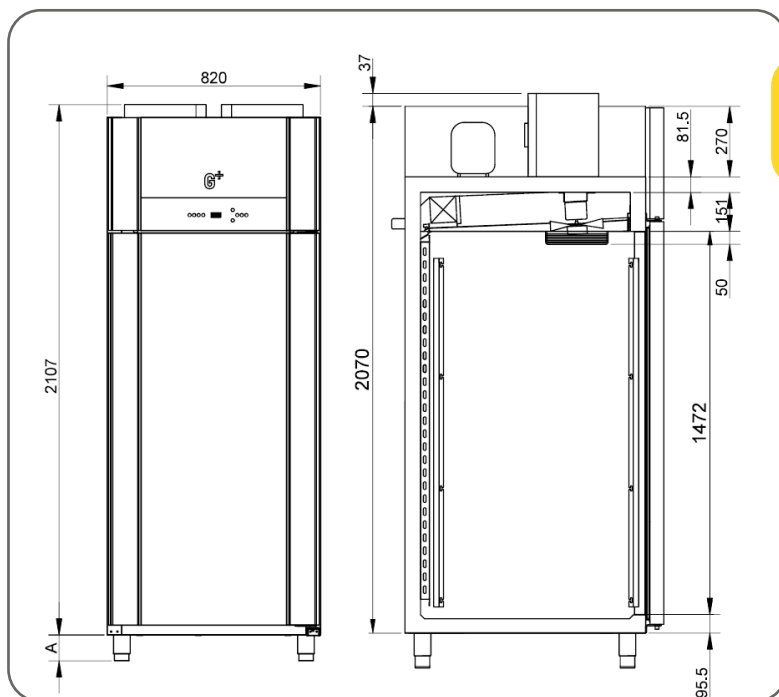
DIMENSIONS

SHOCK FREEZERS

SF500



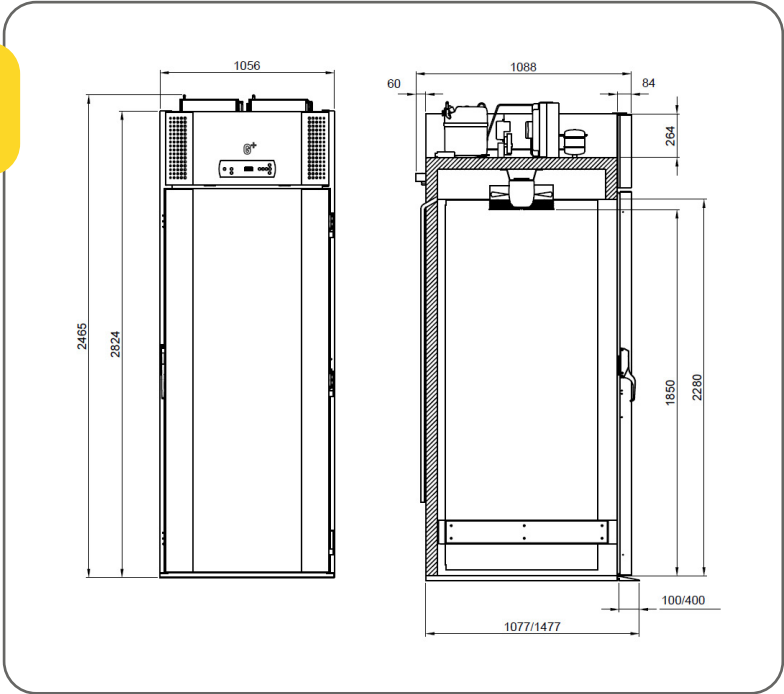
SF900



DIMENSIONS

SHOCK FREEZERS

SF1200



TERMS OF SALE AND DELIVERY

1. Scope and validity

1.1 These terms of sale and delivery (the "Terms") of Gram Professional ApS ("Gram") apply to all offers, sales and deliveries, unless otherwise explicitly agreed by written agreement signed by both parties.

1.2 Amendments to these Terms will be valid only with explicit and written consent of Gram.

2. Offer and order

2.1 No final and binding agreement exists between the buyer and Gram until Gram issues a written order confirmation to the buyer.

2.2 In the event of disagreement over the content of the agreement between Gram and the buyer, the wording of the order confirmation takes precedence. If Gram were to issue an order confirmation that does not correspond to the buyer's purchase order/request, the buyer must give notice of such non-conformity to Gram no later than 48 hours after receipt of the order confirmation, failing which the order confirmation will be binding on the buyer.

2.3 Any offer made by Gram is valid for 30 calendar days from the date on which Gram sends the offer to the Buyer, unless otherwise explicitly stated by Gram, after which period the offer will automatically lapse. If the products were to sell out or if any of Gram's suppliers were to introduce relevant changes, the offer will also automatically lapse.

2.4 Where Gram has submitted an offer, Gram remains entitled, until said offer is accepted, to sell the products to third parties, in which event the offer automatically lapses (right to prior sale reserved).

3. Payment and retention of title

3.1 Terms of payment are current month + 10 calendar days after shipment of products.

3.2 If Gram cannot obtain a positive credit rating of the buyer, Gram will require payment in advance. Advance payment may be demanded at any time, and any failure by the buyer to comply will qualify as material breach.

3.3 Any failure by the buyer to effect timely payment entitles Gram to postpone further deliveries until payment has been made. Any counterclaim that the buyer might have, e.g. a claim for delivery under another order, does not entitle the buyer to withhold payment. The buyer is not entitled to set off against the purchase price any claim of its own against Gram, unless Gram agrees to such set-off in writing (effective payment required).

3.4 If payment is made later than the agreed date, Gram will be entitled to charge the buyer for collection costs and default interest from the due date. Default interest will be charged at the rate of 1.5% of the amount due per calendar month. If payment is overdue, Gram will also be entitled to change any and all terms of payment previously agreed and, where relevant, to demand security for future orders or payment in advance, see clause 3.2.

3.5 Gram reserves title to all products until the purchase sum, including default interest, etc., has been paid in full. This applies regardless of whether delivery has taken place or not. The passing of the risk as stipulated in the agreed Incoterms 2020, see clause 6, does not change this.

4. Prices

4.1 Gram's price lists are for guidance only, and Gram reserves the right to change them without notice. All prices are stated exclusive of VAT, taxes, import duties, handling fees, and shipping. The price as stated in the order confirmation applies, unless the invoiced price is manifestly incorrect or erroneous.

4.2 If an agreement has been entered into in which the parties have not agreed on all price elements, section 5 of the Danish Sale of Goods Act or the principle therein set out will apply

(regardless of the applicability or non-applicability of the UN Convention on Contracts for International Sale of Goods (CISG)).

5. Product specifications and information

5.1 Product specifications, illustrations, drawings and information on technical data such as weight, dimensions, volume, performance, quality, etc., provided in brochures, PowerPoint presentations, prospectuses and other promotional material, including on Gram's website, are for guidance only.

Gram's product specifications are binding only in special cases where, as part of its agreement with the buyer, Gram has issued separate, written guarantee for product specifications and information, etc. Gram reserves the right to change the agreed specifications, where such changes can be implemented at no inconvenience to the buyer.

5.2 The buyer bears full responsibility for its choice of product, including for the buyer's attainment of the anticipated results and functionality, as well as for the product's ability to function and be used in the buyer's existing or contemplated environment. This general starting point can be departed from only if explicitly agreed to in writing by Gram.

6. Delivery and passing of risk

6.1 Unless otherwise specifically agreed in writing between the parties, Incoterms 2020 apply to any delivery of products, including partial deliveries.

6.2 Delivery will be Ex Works: 6500 Vojens - Denmark, see Incoterms 2020, unless otherwise agreed and specified in writing. This also applies where Gram has assumed ancillary obligations such as shipping or alternative delivery. No liability therefore attaches to Gram for any damage occurring during transport to the buyer, the buyer bearing the risk in respect of agreed shipment or delivery. Transport insurance will be taken out only if arranged and paid for by the buyer.

6.3 If it has been agreed that Gram will send the product to a specific address or location, all delivery costs are payable by the buyer. The risk passes to the buyer on an Ex Works: 6500 Vojens - Denmark basis, notwithstanding any agreement for delivery at a specific address or location.

6.4 Gram will note the pick-up or shipment date in the order confirmation. The handling fee (if any) will be stated in the order confirmation.

6.5 Orders will be available for pick-up at Metalparken 9, Hall 9, DK-6500 Vojens, at a specified pick-up time during the following time interval (CET/CEST):

Monday - Friday: 07:00 - 13:00

6.6 The desired pick-up time must be communicated to Gram no later than 12:00 CET/CEST 2 days before the desired pick-up date by email to shipping@gram-scientific.com. Not later than 1 business day from receipt of the buyer's written request for desired pick-up time, Gram will either confirm the request or propose a new pick-up time.

6.7 Gram may change the pick-up terms and conditions by written notice to the buyer.

7. Time of delivery and delays

7.1. Unless otherwise agreed in each case, Gram does not guarantee a specific delivery date or time, offering only a non-binding and indicative time of delivery. A delay of delivery will not entitle the buyer to compensation or reimbursement of any kind. Gram is not liable for losses incurred by the buyer resulting from any non-compliance with the specified indicative time of delivery.

7.2 In cases where Gram has guaranteed a specific time of delivery, any liability Gram may incur for such delay will be limited to 5% of the value of the delayed products. Under no circumstance, however, will Gram be liable for any indirect losses (loss of profit, loss of revenue, substitute purchases, etc.).

TERMS OF SALE AND DELIVERY

8. Returns

8.1 Products may be returned only if still in unopened packaging and with Gram's prior written consent. The buyer has no general right to return products.

8.2 Returns are at the buyer's expense and risk. If returning a product, the buyer must pay to Gram a handling fee of 50% of the invoiced price.

9. Cancellation/annulment and changes

Cancellation of or changes to orders require Gram's written approval. The buyer is financially liable for all costs incurred and for any loss of profit sustained in connection with any such cancellation or change.

10. Obligation to examine and notice of non-conformity

10.1 The buyer is responsible for examining all products delivered, including their condition, immediately upon receipt, such examination to include a thorough inspection to detect any damage, non-conformity or incorrect deliveries, etc.

10.2 Upon such examination, any damage, non-conformity or errors identified must be noted in the delivery document and the transport document, respectively, whether the buyer takes delivery of the products or not.

10.3 Any claims in respect of damage or non-conformity must be supported by pictures for documentation purposes and must be notified to Gram without undue delay. The buyer may only rely on claims acknowledged and accepted by Gram in writing. Gram's liability for any such claims is limited to the value of the product. Gram will be entitled always to satisfy any such claim by offering a replacement or repair. Any costs incurred by the buyer in connection with a claim are of no relevance to Gram.

11. Product warranty

11.1 The agreed warranty period will be stated on the invoice. Gram decides the method by which the product warranty will be fulfilled in each case, offering either repair, a dispatch of spare parts, or a new replacement product.

11.2 The buyer is responsible for proper installation, start-up, maintenance and servicing of the product, all to be performed by certified professionals and in accordance with the instructions in the relevant product guidelines and manuals. Failing this, the product warranty will lapse or apply only to a limited extent. It is for the buyer to prove that the error or defect giving rise to a claim under the product warranty was not caused or exacerbated by incorrect installation, start-up or maintenance.

11.3 Gram will remedy product faults caused by incorrect design, materials or workmanship in specific circumstances.

12. Product liability

12.1 Gram will be liable for any harmful effects of defective products only if and to the extent that the Danish Product Liability Act (Produktansvarsloven) prescribes mandatory product liability for personal injury or damage to property relating to products intended for non-commercial use.

12.2 Gram disclaims any and all other product liability according to the rules developed in case law.

12.3 Gram is not liable for any damage to real property or to any items or objects occurring while the products are in the buyer's or any third party's possession. Nor does Gram accept any liability for damage to products manufactured by the buyer or for any products into which any such products are incorporated, unless otherwise prescribed by mandatory rules.

12.4 Gram is not liable to pay costs for delivery or disposal, nor is Gram liable for loss of profit or any other indirect loss, in connection with claims arising from the rules on mandatory product liability. Gram's product liability is capped at a maximum of DKK 500,000. If Gram were to be held to be liable

to any third party, the buyer must indemnify Gram to the same extent as that to which Gram's liability is limited under this clause, including for Gram's costs for legal assistance, etc.

12.5 Under no circumstance will Gram be liable for loss of profit, loss of savings, loss of product content, loss of data, loss of good will, losses suffered by indirectly injured parties or other indirect losses. Nor will Gram be liable if the buyer or a third party has not used Gram's products in accordance with the instructions given in the product's manuals and recommendations, has used the product in any way other than its intended use, or has breached the product warranty.

12.6 If any third party were to submit a product liability claim against Gram or the buyer, then Gram or the buyer (as the case may be) is obliged to notify the other party immediately.

12.7 Gram and the buyer are mutually obliged to conduct litigation and arbitration proceedings brought against them by third parties claiming damages or compensation under product liability in respect of any Gram product. The buyer is furthermore obliged to accept to be sued as co-defendant before the court or arbitral tribunal in respect of any such claims brought against Gram.

13. Force majeure

13.1 If as a result of a Force Majeure Event (as defined below) either party were to be unable to fulfil in a proper or timely manner its obligations under any agreement between the parties, including its obligations under these Terms (except obligations to effect payment), those obligations will be suspended for as long as the Force Majeure Event persists. 13.2 A party that becomes aware of a potential or impending Force Majeure Event giving rise to or likely to give rise to non-conformity or delay as described in 13.1 must: (a) promptly notify the other party thereof; and (b) inform the other party of the duration of the period for which such non-conformity or delay is expected to persist.

13.3 "Force Majeure Event" means an event or a series of related events beyond the reasonable control of the affected party, such as disasters, explosions, fires, floods, riots, terrorist attacks, strikes, outbreaks of disease, subcontractor supply problems, and wars.

13.4 The affected party must take reasonable steps to mitigate the effects of the Force Majeure Event.

13.5 Gram is entitled to terminate the agreement by written notice effective immediately if as a result of one or more Force Majeure Events compliance with the obligation to deliver is rendered impossible as opposed to merely postponed.

14. Validity

14.1 If one or more provisions or clauses herein are invalid, devoid of legal effect or otherwise unenforceable, this in no way affects the validity of the other provisions of these Terms.

15. Governing Law and Venue

15.1 Any dispute between Gram and the buyer arising out of or in connection with the agreement, e.g. in connection with the interpretation of these Terms, must be settled in accordance with the rules of Danish law. Conflict-of-law rules do not apply (no renvoi).

15.2 Any dispute arising out of or in connection with the agreement between Gram and the buyer, including any dispute over the existence or validity of it, must be settled by arbitration at the Danish Institute of Arbitration in accordance with the rules of procedure adopted by the Danish Institute of Arbitration. All members of the arbitral tribunal will be appointed by the Danish Institute of Arbitration.

01.05.2024 - Version 3

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